E-01515A-08-0328 E-01575A-09-0453



ARIZONA CORPORATION COMMIS_



UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2010

84764

Date: 2/4/2010

Complaint Description:

08A Rate Case Items - Opposed

Arizona Corporation Commission

N/A Not Applicable

First:

Last:

Complaint By:

Gail

Getzwiller

FEB - 5 2010

DOCKETED

Account Name:

Gail Getzwiller

Home:

DOCKETED BY

Street:

n/a

Work:

City:

Sonoita

CBR:

State:

ΑZ

Zip: 85637

is:

Utility Company.

Sulphur Springs Valley Electric Cooperative, Inc.

Division:

Electric

Contact Name:

Lainie Keltner

Contact Phone:

Nature of Complaint:

***** E-01575A-08-0328 AND E-01575A-09-0453 *****

***** REFERRED FROM CHAIRMAN MAYES' OFFICE *****

Customer sent the following -

From: Save the Scenic Sonoita Grasslands [mailto:

Sent: Tuesday, February 02, 2010 1:31 PM

To: Mayes-WebEmail; Pierce-Web; Newman-Web; Linda Kennedy; Stump-Web

Subject: Jack Blair email to SSVEC Employees in Docket

Dear Chairman Mayes and Commissioners,

I have attached an email that is in Docket E-01575A-08-0328 for the SSVEC Rate Re-Hearing, from Jack Blair to all SSVEC employees dated on Jan, 22.

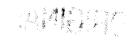
This may explain the flood of emails to the Docket after that edict, and I recognize a lot of them as SSVEC Employees.

I think this is rather unscrupulous, actions not befitting a "cooperative". - or even a for profit company - taking actions against a segment of it's constituents.

Is this a legal activity? Against a Code of Ethics? I feel it is unfair for SSVEC to put it's employees in a position to write letters like this. If they don't write a letter are they going to have problems with management?

Also, the letter has untruths and leading information to rile up their employees to look unfavorably on our

ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM



community and the ACC.

Respectfully submitted,

gail getzwiller Sonoita AZ

NOTE: Customer attached to this e-mail a copy of Jack Blair's letter to SSVEC employees which was docketed in both docket numbers for this case on 1/25/10. The attachment is not being docketed again. *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control. *End of Comments*

Date Completed: 2/4/2010

Opinion No. 2010 - 84764